CYBER SECURITY FOR MEDICAL COLLEGES

PRESENTER: BENJAMIN MOSSÉ

THURSDAY, AUGUST 3, 2017



MOSSÉ SECURITY





About Me



BENJAMIN MOSSÉ CEO

- Chief Executive Officer of Mossé Security
- Founder of Mossé Cyber Security Institute
- +10 years of experience in cyber security
- Graduate of Deakin University Bachelors in IT Security
- Presented at over 60 of the top conferences in Australia including AISA, OWASP, Auscert, and Ruxcon
- Technical data:
 - Delivered over 300 penetration tests
 - Manually compromised over 2000 machines
 - Responded to +100 cyber incidents and breaches

AGENDA

- 01 CYBER SECURITY 2010 VS. 2017
- 02 BUILDING A MODERN CYBER SECURITY PROGRAMME
- 15 CYBER SECURITY LEADERSHIP QUESTIONS
- 04 CONCLUSION & NEXT STEPS

CYBER SECURITY 2010 VS. 2017







2010 CYBER SECURITY: PROTECT THE CASTLE

- Metaphor: "Build an impenetrable castle"
- Strategy: Defence-in-Depth (multiple layers of security)
- Threat Model:
 - Network vulnerabilities and exploitation
 - Application vulnerabilities and exploitation

Security Investments:

- Network firewall(s)
- Two-factor authentication
- Application security
- Vulnerability scanning and patch management
- Password policies



2010 TOP CONCERNS

- Website Defacement
- SQL Injection
- iFrame Injection
- Cross-Site Scripting
- Weak Passwords
- Adware, Spyware, Trojans, Worms, Botnets
- Spam Emails
- Denial of Service Attacks
- Outdated SSL Certificates



WHAT HAS CHANGED SINCE 2010

- BYOD (unmanaged laptops and mobile phones, multiple OS)
- Third party outsourcing (the cloud)
 - Software-as-a-Service
 - Infrastructure-as-a-Service
 - Database-as-a-Service

Azure, AWS, Google Cloud offer better infrastructure security than many companies can afford to build on their own

- Windows built-in security features:
 - Anti-virus, anti-ransomware
 - Application whitelisting
 - Endpoint detection and response
 - Exploit mitigations
- Web frameworks built-in protections



WHAT HAS CHANGED SINCE 2010 (Cont.)

- Industrialisation of computer hacking:
 - Cost of attack tools has decreased
 - Availability of free hacking resources has increased
 - A mature underground market for cyber criminals has emerged
 - Adversaries are organised, well funded and persistent
- Commercialisation of computer hacking:
 - Ransoms
 - Blackmail
 - Fraud

- Sabotage
- Data Theft
- Espionage

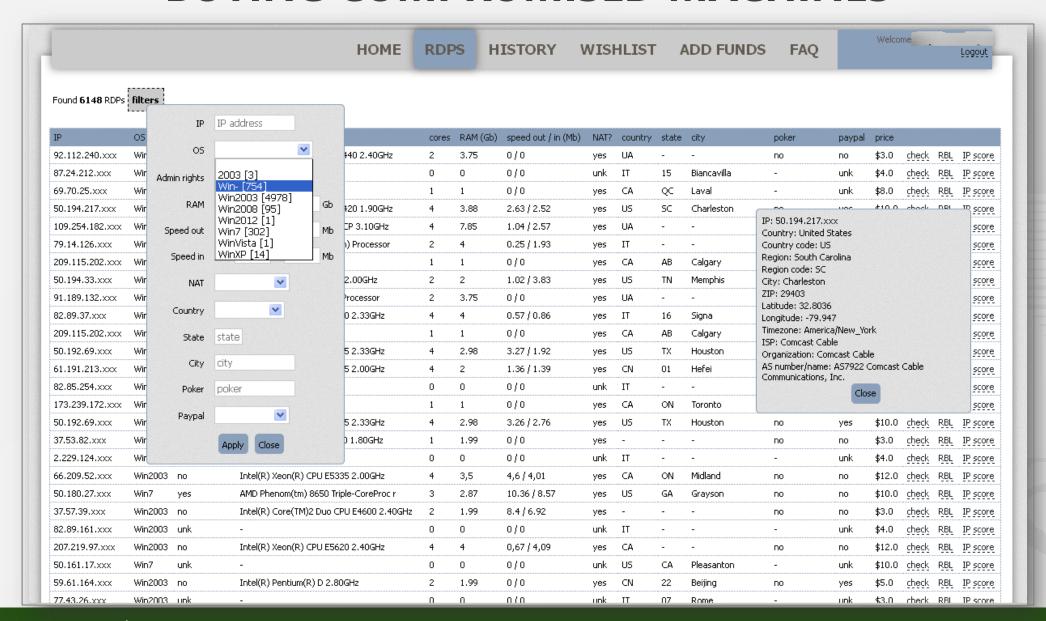


UNDERGROUND MARKET FOR IDENTITIES



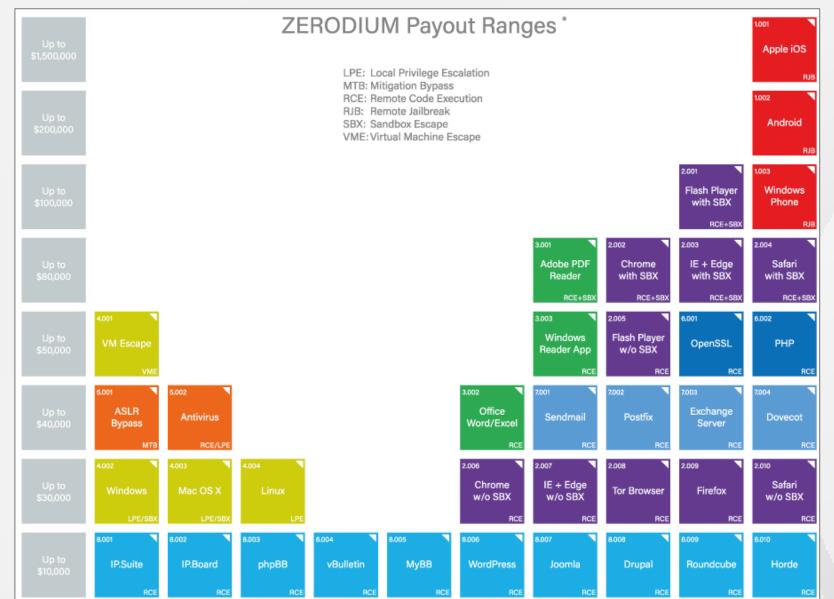


BUYING COMPROMISED MACHINES





BUYING AND SELLING SOFTWARE VULNERABILITIES





EVERYTHING CAN BE MONETISED

Cyber Crime Statistics	
Credit card number	\$1 to \$200 per card
Full identity	\$15 per identity
Intellectual property	Thousands/Millions
Blackmail	Thousands/Millions
Ransomware	\$50 per computer
Twitter	\$16 - \$325
Vulnerability	\$10k – 2M

CYBER CRIME IS A GROWING 1.3 TRILLION DOLLARS INDUSTRY.



ATTACKS AGAINST HBO

- Cyber criminal organisation compromised HBO's network and stole
 1.5 terabytes worth of files:
 - Scripts and videos of unreleased TV shows and movies
 - Company materials (e.g. legal, HR, financials, emails, memos)
 - Personal information of actors (addresses, phone numbers)
- Attackers are asking for a 7.5M ransom to be paid via Bitcoin

How are you able to stop a group like us that spends about 400-500,000 dollars in a year to buy 0days exploits? We often launch two major operations in a year and our annual income is about 12-15 million dollars. We are serious enough to do our business, the main questions is this: How much is your seriousness to keep your empire on its feet in a NEW BRAVE WORLD?

Don't call us nasty Hackers, we are IT professionals, consider what is done to you as a huge pentest.



SCARY MESSAGE

EVEN MODERATELY SKILLED ATTACKERS ARE STILL TOO SOPHISTICATED
FOR MOST ORGANISATIONS TO DEFEND AGAINST



INVESTMENTS THAT ARE NO LONGER SUFFICIENT AT PREVENTING ATTACKS

Security Investment	Attacker Response	
Secure Coding	Target the developers / sysadmins	
Firewall	Target the endpoints	
Anti-Virus Software	Obfuscation	
Strong Passwords	Steal and re-use NTLM hashes	
Intrusion Detection System	Obfuscation	
Enterprise Web Proxy	Tunnel through HTTPS/DNS/ICMP	
Data Leakage Prevention	Encryption	
Data Encryption	Ransomware	
Network Segmentation	Compromise network administrators	

SCARY MESSAGE

ATTACKERS HAVE FIGURED OUT HOW TO BYPASS ALL TRADITIONAL
YOUR SECURITY INVESTMENTS



SECTION SUMMARY

COMPARING THE METAPHORS:

2010

How do I solve weak passwords?

2017 and beyond

How do we deal with blackmail?



QUESTION FOR THE AUDIENCE

WHAT IS YOUR PLAN FOR WHEN CRIMINAL SYNDICATES STEAL ALL OF
YOUR MEMBER DATA AND COMPANY MATERIALS, AND BLACKMAIL
YOU FOR HUNDREDS OF THOUSANDS OR MILLIONS OF DOLLARS?

BUILDING A MODERN CYBER SECURITY PROGRAMME







2017 CYBER SECURITY PROGRAMMES

Investment Model:

- +/- 40% acquiring the right people, and training them
- +/- 40% building, maintaining and adhering to security processes
- +/- 20% acquiring and maintaining critical security technologies

Principles:

- Culture of IT security
- Data-driven security
- Strategy > tactics
- Incident preparedness
- Resilience

TRAINING YOUR COMPANY ON INFORMATION SECURITY

Senior Management

- ExecutiveCourses
- ThreatBriefings
- Self-Defence
- Cyber Breaches
 War Games

Employees

- Following Company Processes
- Self-Defence
- Anti-social engineering

IT Personnel

- Network
 Defence
- Incident Response
- Cyber Breaches
 War Games



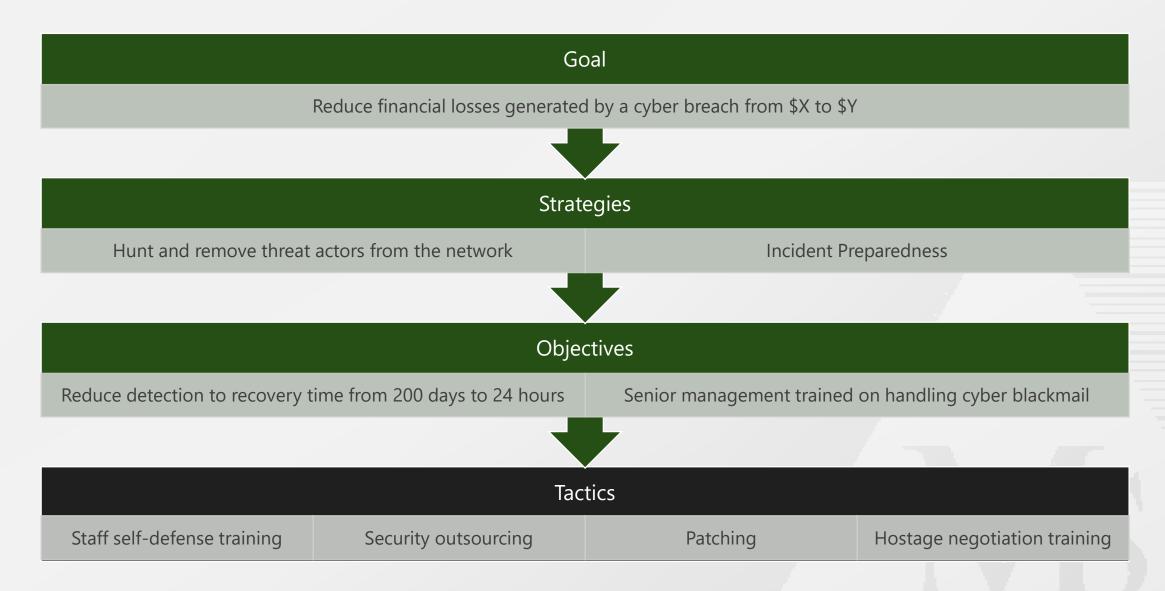
EDUCATION IS WHAT HELPS PEOPLE WORK AS A TEAM

THE MUSICAL CHAIRS OF CYBER BREACHES:

- Board members will consults their lawyer to protect themselves from the exposure
- The Board will point the finger to the CEO
- The CEO will point the finger to the CIO
- The CIO will point the finger to the IT manager
- The IT manager will point the finger to the budget
- The IT engineers will claim ignorance and not having received enough resources
- Ultimately, the customers and the members are the ones loosing out the most

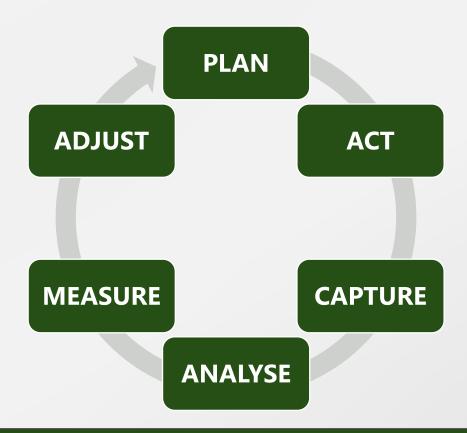


BE MORE STRATEGICAL THAN TACTICAL





DATA DRIVEN IT-SECURITY



EXAMPLES OF MEASURABLE OBJECTIVES

Reduce financial losses generated from cyber breaches from \$X to \$Y

Reduce the number of intrusions into our network from X to Y over period Z

Reduce average time from detection to recovery from X days to Y hours

INCIDENT PREPAREDNESS

- What are our top priorities during a security incident?
- Who are the key people we need to inform?
- What key questions does our IT department need to be able to inform during an incident?
- What role must other departments play in responding to the breach? What information do they require to know?
- When should we inform our clients about the breach?
- When should we call law enforcement?
- Who else do we need to notify about the breach? At what point?
- When do we inform the media? What information do we share with them?
- **What do we do if we receive no law enforcement support?**



RESILIENCE

- How can you be sure that:
 - You can survive ransomware?
 - You can survive blackmailing?
 - You can survive all your data being deleted?
 - O How can we be sure that backups can't be deleted?
 - You survive sabotage from an internal employee?

These are the big "cyber" questions of today and towards 2025

THE WRONG QUESTIONS WE GET ASKED ALL THE TIME







WHAT PRODUCT SHOULD I BUY?????

UPDATE TO WINDOWS 10 PRO RS2+

AND

TURN EVERY SECURITY SETTING ON!

(OR DIE TRYING)



WINDOWS SECURITY FEATURES

Security Controls	Windows Built-In Solutions	
Anti-Virus / Anti-Ransomware	ware Windows Defender	
Application Whitelisting	Device Guard, AppLocker	
Credentials Protection	Credentials Guard	
Endpoint Detection & Response	Advanced Threat Protection	
Hard-Drive Encryption	Bitlocker	
Exploit Mitigations	EMET, Defender Exploit Guard, ASLR, NX, CFG, HVCI, etc.	
Patching	Continuous Security Updates	
Passwords Protection	Local Administrator Password Solution (LAPS)	

Most of these protections are built-in Windows 10 Pro, at no additional costs



REMAINING SECURITY TECHNOLOGY GAPS

- If you used all the features listed in the previous slides, the remaining security threats you would be facing are:
 - File-less malware (e.g. Word Macros, HTAs, PowerShell, etc.)
 - Social engineering attacks
 - Memory-only attack tools
 - The occasional ransomware, malware, wiper
 - User errors
- Many embedded devices (IoT) have no, or almost no, security. So they'll be the next big problem for us all to address in the next 20 years.



WHAT ABOUT CYBER INSURANCE??!!!

What's insured:

- Cost investigating and responding to the breach
- Cost of notifying customers

What's not insured:

- Damage to reputation / Brand damage
- Financial losses / Business interruption / Loss of revenue

What's not covered:

- Anything you untrusted to a third-party vendor if the breach occurred on their systems
- Unencrypted data, intellectual property, trade secrets
- Negligence-induced incidents



WHAT ABOUT OUTSOURCING IT SECURITY???!!!

- How are you going to outsource the damages to your reputation?
- How can you be sure that the security vendor(s) you work with are doing their job?
- What gives you confidence that you have the legal firepower to get compensated from a managed security provider if a breach happens on their watch?

Generally speaking, security vendors do not provide any guarantees for the quality of their products and managed services. Neither will they accept any liability or consequences for failing to deliver security that works.

15 CYBER SECURITY LEADERSHIP QUESTIONS







CYBER RISKS 101



CYBER RISK is

Your most critical vulnerabilities, exploited by your greatest adversaries, in the worst case scenario possible.



RULE 1: MANAGE YOUR VULNERABILITIES

- How many critical and high risk vulnerabilities do we have today?
- How many vulnerabilities can we mitigate in the next 90 days?
- What resources are required to fix those vulnerabilities? (Calculate in dollars)





RULE 2: DISRUPT YOUR ENEMIES

- How cyber incidents did we have in the last 90 days?
- For each incident, what risks were we exposed to? (Calculate in dollars)
- How much time did it take us to detect the incidents and recover?
- What resources are required to prevent the attackers from coming back?

Metrics	Current Status	Goals
Number of intrusions	+10	Less than 3
Skill level used to breached in	Basic techniques	Complex techniques
Detection time	227 days	Less than 10 days
Response time	25 days	Less than 48 hours
Impact generated / Value stolen	\$250,000.00 AUD and above	Less than \$10,000.00 AUD



RULE 3: LIMIT YOUR EXPOSURE

- How much data at risk do we have today?
- How much data can we safely remove in the next 90 days?
- How much data can we safely encrypt and archive in the next 90 days?





RULE 4: MAKING SURE THE PLAN'S SOLID

	Questions
Cost Saving	How are we leveraging our existing investments to solve today's challenges?
Data Driven	How are we going to measure the effectiveness this round of investment?
Long Term	How are we making sure this round investment will continue to yield results in 12 months?
Feasible	How do we know if we have people with the right knowledge to implement the plan?
Backup Plan	How will we address things if we find we're off track?

GOALS

ACHIEVE THOSE GOALS WITHIN 12 TO 18 MONTHS:

- Train 100% of your staff members on cyber security
- Review your network for active or dormant threat actors
- Remove or encrypt 70% of your data
- Stop and detect the top 200 tactics and techniques employed by attackers (see the ATT&CK Matrix from MITRE)
- Prepare an incident response plan and test it twice a year







CONCLUSION

- Make a commitment with yourself to become a champion for cyber security in your organisation
- Hold yourself accountable
- Inspire your team members to do the same
- Use the Leadership Questions to monitor your cyber risks and address them quickly

CONTACT US

Mossé Security Mossé Cyber Security Institute +61 1300 730 035

contact@mosse-security.com



